

WARRANTY CLAIM FORM

Full Name

E-mail / Phone

Order / Invoice Number

Claimed Product

Description of the Defect

Please describe the defect:

Date: _____ Signature: _____

Information for the Customer

- Please send the claimed goods clean and free of excessive dirt.
- If possible, please attach photographs of the defect. They may help speed up the claim assessment.
- Your claim will be assessed individually in accordance with applicable legal regulations.
- Normal wear and tear, mechanical damage, damage caused by improper use or insufficient maintenance are not considered manufacturing defects and may not be accepted as a valid warranty claim.
- **Leather products require regular care using suitable leather care products. Leather is a natural material that may dry out, lose flexibility or crack if not properly maintained. Damage caused by insufficient care or improper use is not a valid reason for a warranty claim.**

Return Address

DG DOGGEAR s.r.o.
Zábrdovická 827/10
615 00 Brno

E-mail: info@dgdoggear.com

Phone: +420 734 318 727

Your warranty claim will be processed without undue delay, no later than 30 days after receipt of the claimed goods.